

University Service Desk

The ITS Service Desk provides technical support for University online, network, and desktop resources, serving students, faculty, and staff.

Open a Ticket

Fill out the [online form](#) to request support

Hours

Monday thru Friday - 8:30 AM to 8:00 PM

Contact

Email: servicedesk@suffolk.edu
Phone: 617-557-2000

Walk-In Location

The Help Desk Walk-In Center is located in 120 Tremont Street in the Suffolk University Law School building 6th floor in the computer lab and provides in-person support to students, faculty, and staff of the university.

Blackboard & Collaborate Support

Please contact the Suffolk University Help Desk at (617) 557-2000, 8:30 AM - 8:00 PM ET, Mon - Fri. If you need Blackboard assistance outside of these hours, you may try our 24 Hour Blackboard and Collaborate support line at 866-886-4861