Classroom Issues

Technical Equipment Assistance

Issues encountered with classroom computer, projector, and/or other technical equipment should be directed to the University Service Desk. The Help Desk will identify and route the issue to the appropriate business unit at the university.

Please contact the University Service Desk at 617-557-2000 for hours, location, and contact information.

Login Information

Login information for each faculty workstation is affixed to the desk in each computer classroom.

As an additional convenience, we have provided the username and password for you below:

Username

caseroom

Password

teacher			