Connecting to Suffolk University's wireless WPA2 networks on Windows 7

This Quickstart Guide will help you to connect to WPA2, Suffolk University’s secured wireless Network for faculty, staff and students. Students will need their Suffolk username and password to access SU_Student_WPA2. Faculty and staff must use their Suffolk desktop username and password to access SU_Staff_WPA2.

University Computer Policy

Suffolk University computing resources referenced by this document are bound by the University Acceptable Use Policy.

Step 1

Click the “Network” button on your taskbar next to the clock or speaker (see red circle above).

Step 2
Click on SU_Student_WPA2 or SU_Staff_WPA2.

Step 3
Make sure that “Connect automatically” is checked if displayed, and then hit “Connect.”

Step 4

Type in your Suffolk email username (without the @suffolk.edu) and password and hit “OK.”
Step 5

The connection attempt could not be completed

The Credentials provided by the server could not be validated. We recommend that you terminate the connection and contact your administrator with the information provided in the details. You may still connect but doing so exposes you to security risk by a possible rogue server.

Details
Radius Server: uac.suffolk.edu
Root CA: GeoTrust Global CA

The server "uac.suffolk.edu" presented a valid certificate issued by "GeoTrust Global CA", but "GeoTrust Global CA" is not configured as a valid trust anchor for this profile.

1. Details
2. uac.suffolk.edu
3. Connect
When the "Windows Security Alert" shows:

1. Hit the arrow next to Details
2. Confirm that the Radius Server is either "uac.suffolk.edu." or "cppm.suffolk.edu."
3. Hit Connect

After following these steps, whenever your computer detects **SU_Student_WPA2** or **SU_Staff_WPA2**, you will be able to connect automatically.

**Finished!**

You should now be connected to the **SU_Student_WPA2** or **SU_Staff_WPA2** wireless network.

If you are still unable to connect after following the above instructions, please contact the Help Desk at (617) 557-2000 or email helpdesk@suffolk.edu.