SU WPA2 Secured Wireless FAQ

This page provides answers to frequently asked questions concerning Suffolk University's WPA2 secured wireless network.

University Computer Policy
Suffolk University computing resources referenced by this document are bound by the University Acceptable Use Policy.

General

- What is SU WPA2?
- Does SU WPA2 replace our wired Internet connections on campus?
- Are wired Internet services going away?
- How do I use the SU WPA2 secured wireless service?
- Where can I find SU WPA2 Connection instructions?
- After I changed my email password, I am unable to connect to SU_Student_WPA2 or SU_Staff_WPA2.

Operating Systems

- What do I do if my platform or operating system is not listed?
- What do I enter in Windows XP or Vista when prompted for a domain when logging into WPA2 secured wireless?

Guest Wireless

- How can I access SU_Guest?
- What is the SU_Guest wireless service?

Miscellaneous

- Can electronic appliances disrupt wireless service?
- Why can't I use my own wireless router on our network?

Recently Updated

After I changed my email password, I am unable to connect to SU_Student_WPA2 or SU_Staff_WPA2.
Feb 02, 2012 • updated by Ethan Haslett • view change
Why can't I use my own wireless router on our network?
Feb 02, 2012 • updated by Ethan Haslett • view change
Where can I find SU WPA2 Connection instructions?
Feb 02, 2012 • updated by Ethan Haslett • view change
What is the SU_Guest wireless service?
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