

# Tech Support

Please visit the [ITS Knowledge base](#) for more information on Tech Requirements and Tutorials.

## Help Desk Support

Suffolk Help Desk



Please contact Suffolk University Service Desk if you encounter difficulties with MySuffolk and/or Suffolk Email.

### Contact Information

Phone: 617.557.2000  
Email: [servicedesk@suffolk.edu](mailto:servicedesk@suffolk.edu)  
Office Hours: 8:00AM - 8:00PM

24/7 Help Desk



Please contact Presidium Help Desk if you encounter technical difficulties with Blackboard and/or Collaborate.

### Contact information:

Toll-free number: [1.866.886.4861](tel:1.866.886.4861)  
option 1: [Collaborate](#)  
option 2: [Blackboard](#)