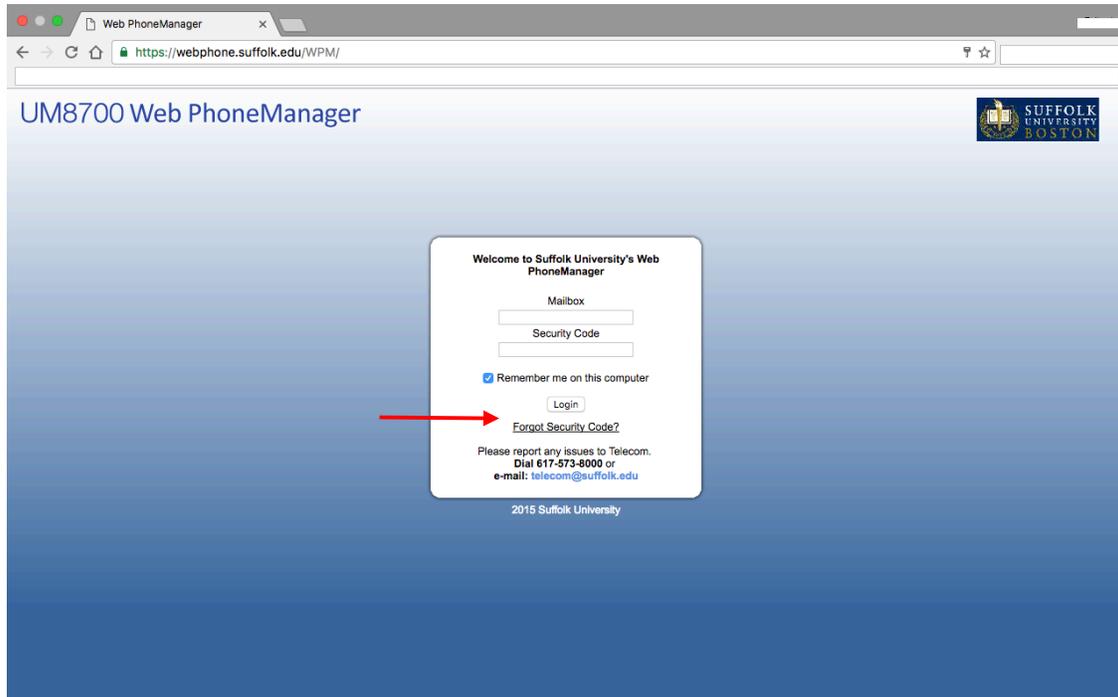


How to reset your Web Phone Manager Security Code

Step 1.

Please go to <https://webphone.suffolk.edu/WPM/>

Step 2.



UM8700 Web PhoneManager

Web PhoneManager

https://webphone.suffolk.edu/WPM/

Mailbox

Security Code

Remember me on this computer

Login

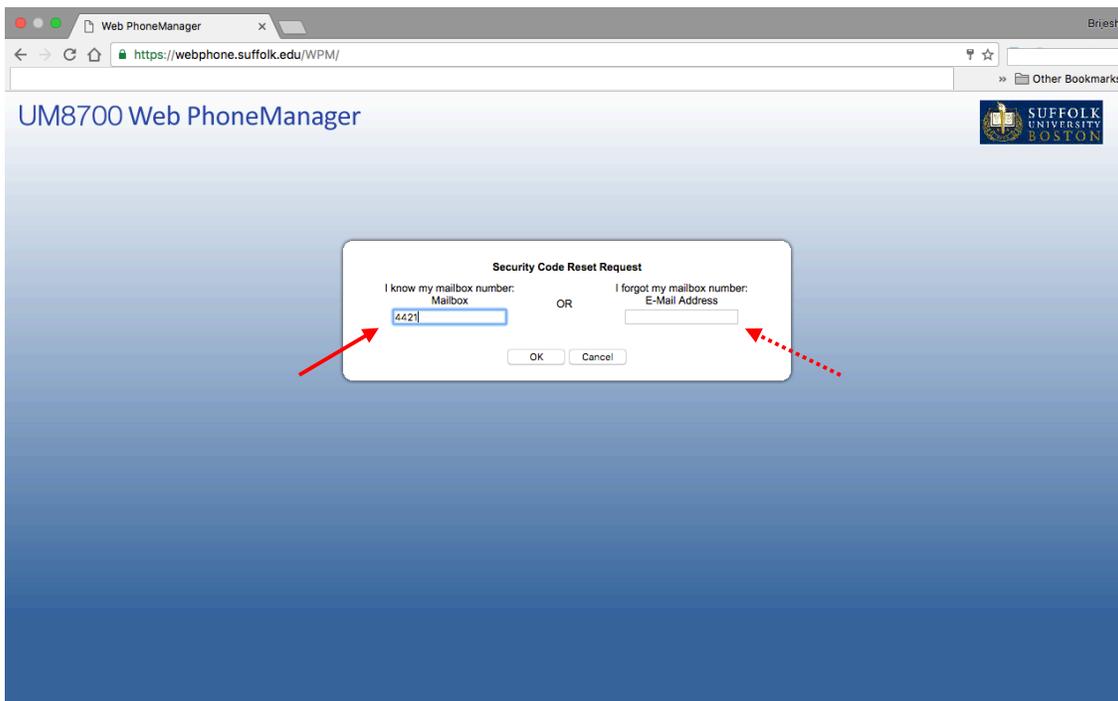
[Forgot Security Code?](#)

Please report any issues to Telecom.
Dial 617-573-8000 or
e-mail: telecom@suffolk.edu

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Click on "Forgot Security Code?"

Step 3.



Security Code Reset Request

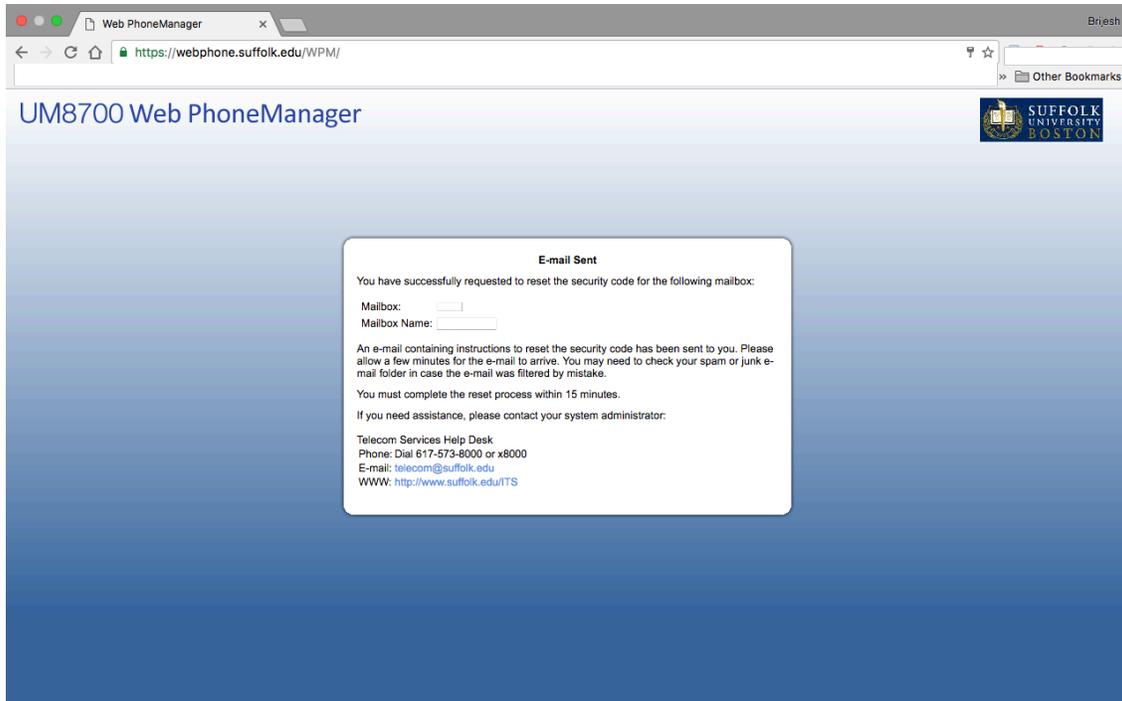
I know my mailbox number: Mailbox OR I forgot my mailbox number: E-Mail Address

4421

OK Cancel

Please enter your 4 digit Mailbox Number
Or enter your email associated with your mailbox

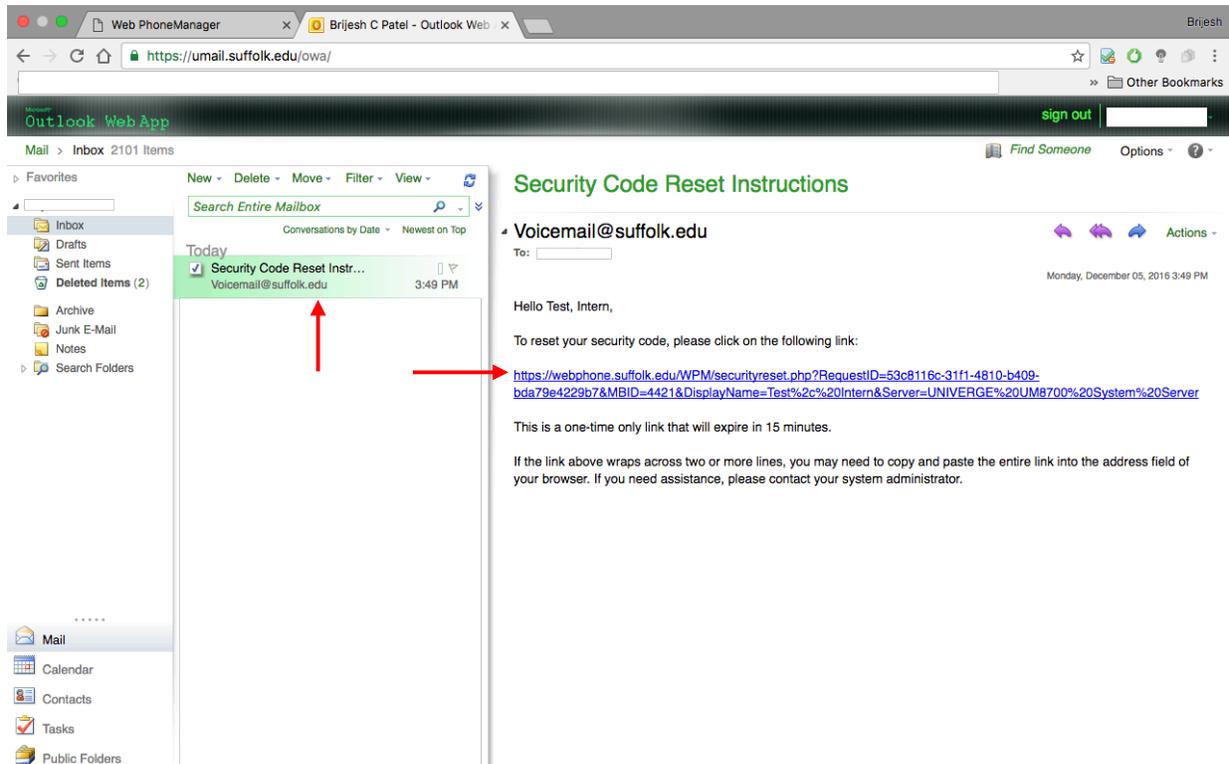
Step 4.



Please go to the email associated with your mailbox

****The link is only available for 15 minutes and is a one time use****

Step 5.

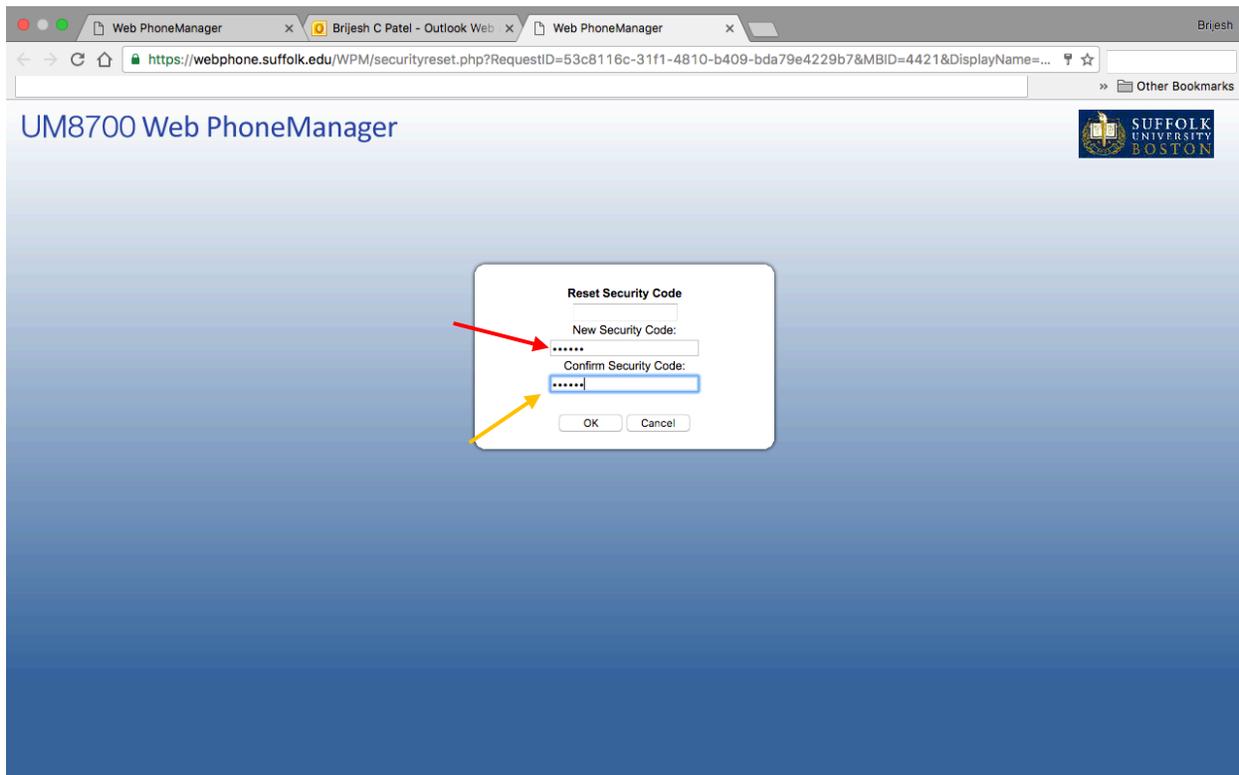


Click on the email (should received email instantly)

Click on the link in the blue text

****The link is only available for 15 minutes and is a one time use****

Step 6A.



Enter your new Security Code in the box next to the red arrow and reenter in the second box next to the yellow arrow

Step 6B.



In the event of the Reset Link Expired please enter either your Mailbox number or email to obtain a new link
after you receive a new link please do steps 5-6A

Step 7.

Congrats you have successfully reset your Security Code