How to reset your voicemail password

Step 1.
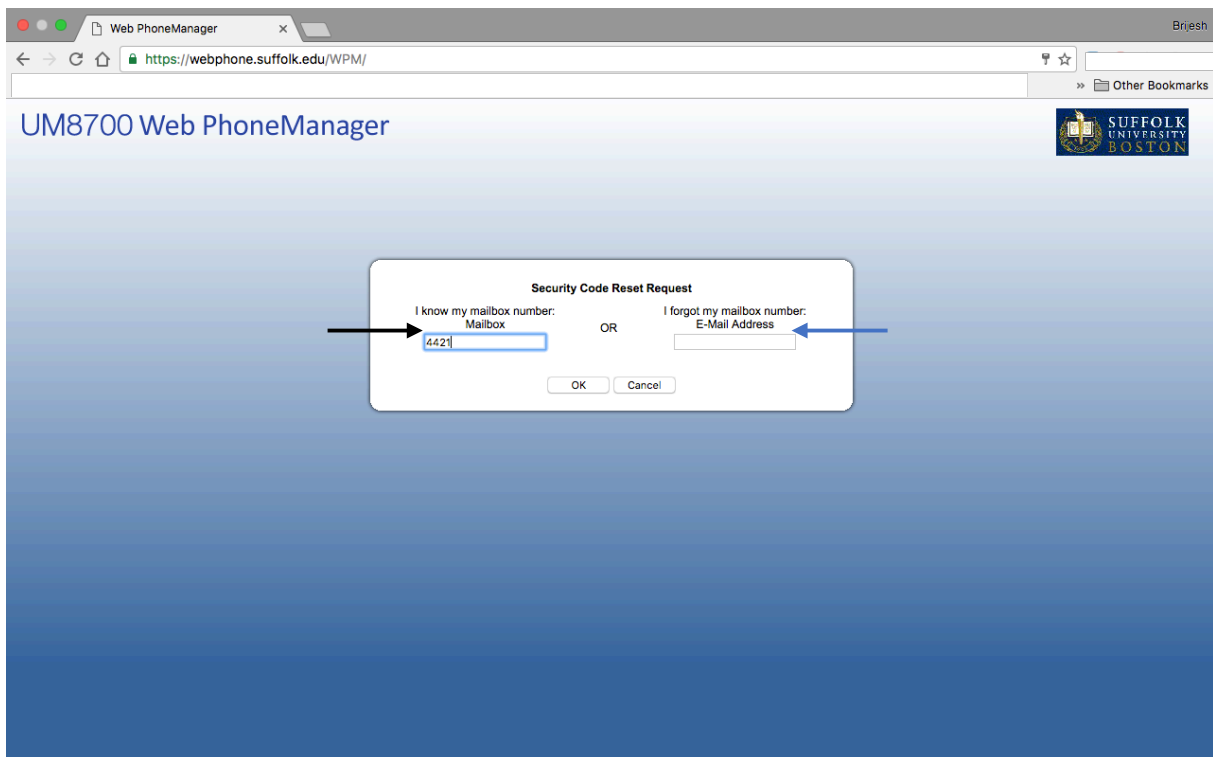
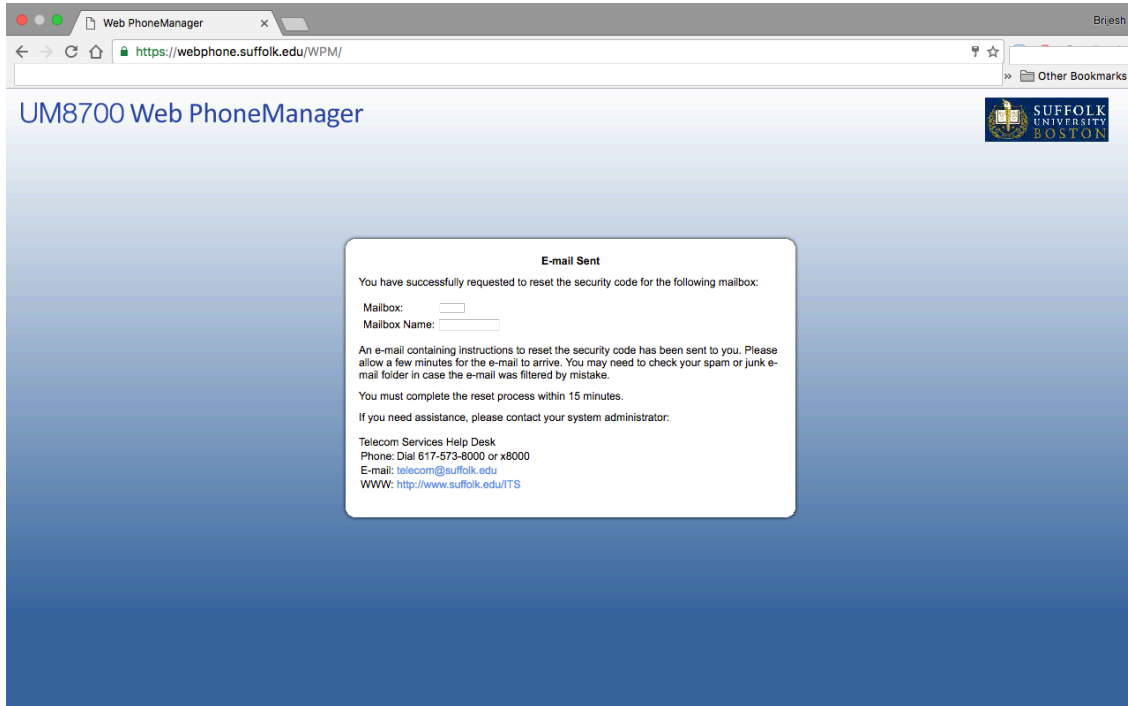Please go to https://webphone.suffolk.edu/WPM/

Step 2.
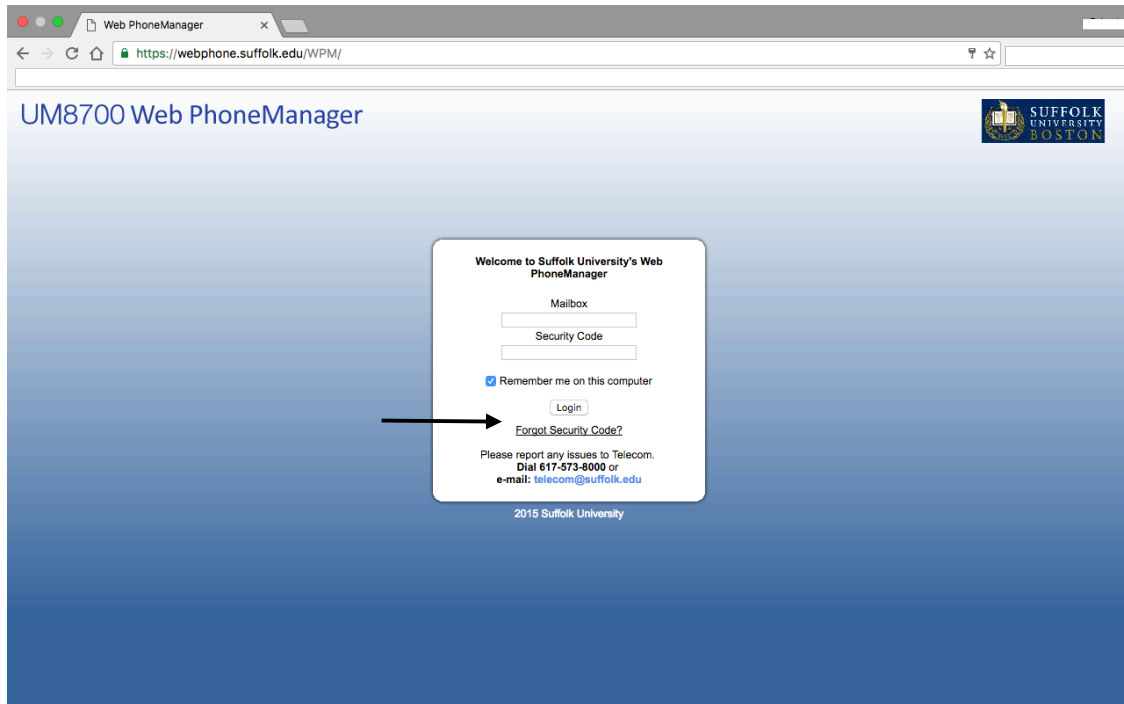
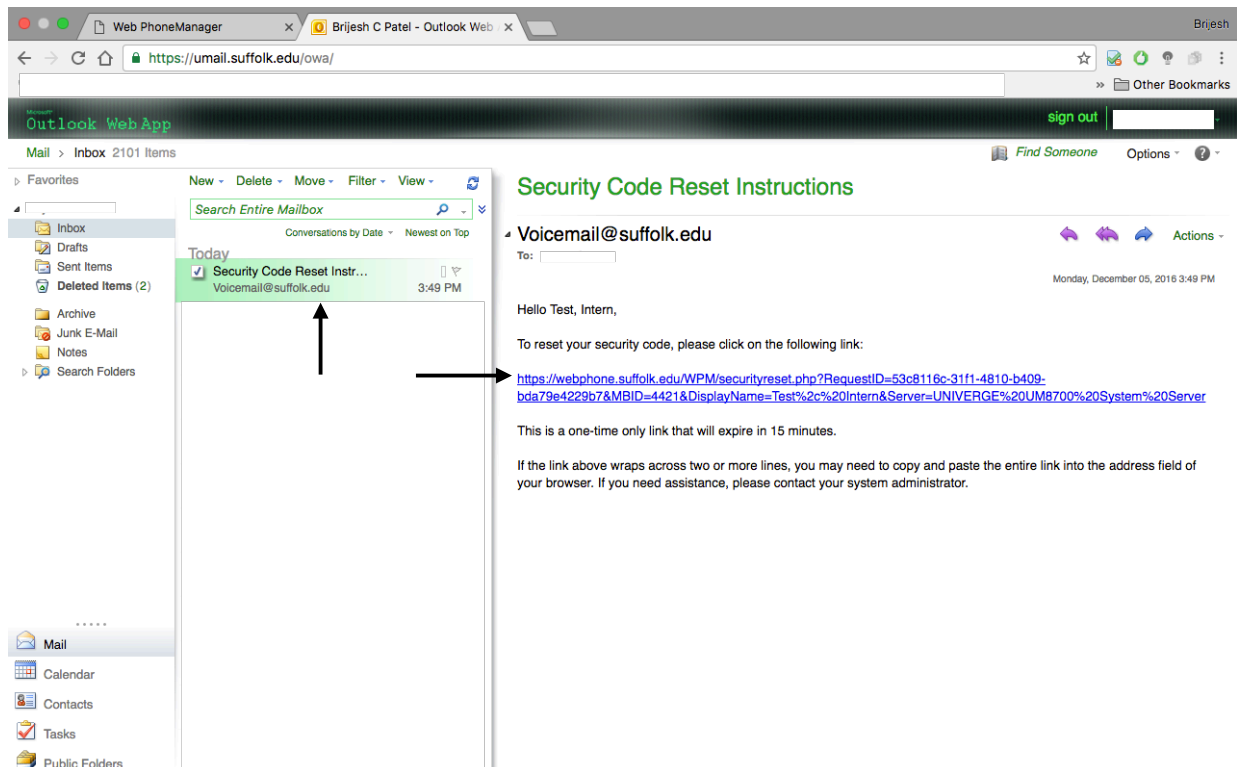Click on "Forgot Password Security?"

Step 3.

Please enter your extension
Or enter your email associated with your mailbox

Step 4.

Please go to the email associated with your mailbox

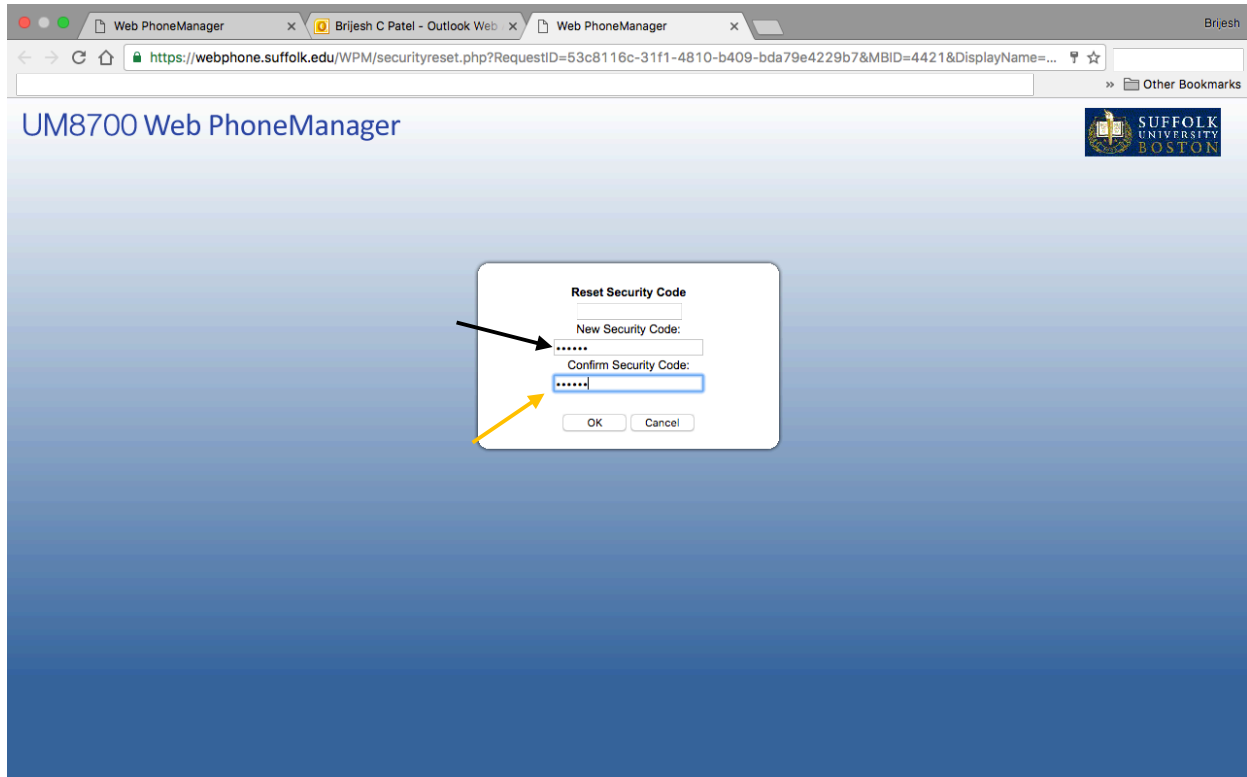****The link is only available for 15 minutes and is a one time use****

Step 5.

Click on the email (should received email instantly)
Click on the link in the blue text
The link is only available for 15 minutes and is a one time use

Step 6.

Enter your new password in the box next to the black arrow
and reenter in the second box next to the yellow arrow

Step 6.

Congrats you have successfully reset your password