Connecting to Suffolk University's wireless WPA2 networks on Windows 7

This Quickstart Guide will help you to connect to WPA2, Suffolk University's secured wireless Network for faculty, staff and students. Students will need their Suffolk username and password to access SU_Student_WPA2. Faculty and staff must use their Suffolk desktop username and password to access SU_Staff_WPA2.

University Computer Policy Suffolk University computing resources referenced by this document are bound by the Un iversity Acceptable Use Policy.

Step 1



Click the "Network" button on your taskbar next to the clock or speaker (see red circle above).

Step 2



Click on SU_Student_WPA2 or SU_Staff_WPA2.

Step 3



Make sure that "Connect automatically" is checked if displayed, and then hit "Connect."

Step 4

Windows Security	×
Network Authentication Please enter user credentials	
User name Password	
ОК Са	ancel

Type in your Suffolk email username (without the @suffolk.edu) and password and hit "OK."

Step 5

Windows Security Alert	×
The connection attempt could not be completed	
The Credentials provided by the server could not be validated. We recomme that you terminate the connection and contact your administrator with the information provided in the details. You may still connect but doing so exposi you to security risk by a possible rogue server.	end Jes
Details Radius Server: Root CA: The server "uac.suffolk.edu" presented a valid certificate issued by "GeoTrust Global CA", but "GeoTrust Global CA" is not configured as a valid trust anchor for this profile.	*
Details Terminate Connect	>

OR

Windows Security Alert	×
The connection attempt could not be complete	d
The Credentials provided by the server could not be validated. We recom that you terminate the connection and contact your administrator with th information provided in the details. You may still connect but doing so exp you to security risk by a possible rogue server.	mend e ooses
Details	-
Radius Server: cppm.suffolk.edu Root CA: GeoTrust Global CA	^
The server "cppm.suffolk.edu" presented a valid certificate issued by "GeoTrust Global CA", but "GeoTrust Global CA" is not configured as a valid trust anchor for this profile.	÷
Details Terminate Conn	ect

When the "Windows Security Alert" shows:

- Hit the arrow next to *Details* Confirm that the *Radius Server* is either "uac.suffolk.edu." or "cppm.suffolk.edu."
- 3. Hit Connect

After following these steps, whenever your computer detects SU_Student_WPA2 or SU_Staff_WPA2, you will be able to connect automatically.

Finished!

You should now be connected to the SU_Student_WPA2 or SU_Staff_WPA2 wireless network.

If you are still unable to connect after following the above instructions, please contact the Help Desk at (617) 557-2000 or email helpdesk@suffolk.edu.