# ITS - Service Desk

Answers to a wide variety of computing questions and how-to's are available in this knowledge base, through FAQs and tutorials. These are available under the respective services we offer.

Want to know how long it takes to fulfill your requests? View our Support Policy to get an idea of the process

## Hours

Monday thru Friday - 8:30 AM to 8:00 PM

## Contact

Phone: 617-557-2000
Email: servicedesk@suffolk.edu

## Walk-In Location

The Service desk is open to walk-in visits during regular business hours.

We are located at 120 Tremont Street in the Suffolk University Law School building 6th floor in the computer lab and provides in-person support to students, faculty, and staff of the university.

## Blackboard & Collaborate Support

For all general questions, how to's, assistance and training please contact us.

If you need Blackboard or Collaborate assistance outside of normal business hours, you may try our 24 Hour Blackboard and Collaborate support line at 866-886-4861